



- **Online user manual:** getryoko.com/ryoko/manual
- **For support, F.A.Q. and instructions** in multiple languages, please visit viaota.com/viaota/support
- **To check your personal internet usage and top-up your data**, please visit my.viaota.com and create an account
- **When seeking support for your Viaota account or plans**, please have your ICCID at hand. You can find it on the bottom corner of your Ryoko PRO box, or on the screen of your Ryoko PRO device if the Viaota SIM card is inserted.

Viaota Mobile Service 

For customer support visit support.viaota.com



- **Ryoko works best with Viaota** - a telecommunications service provider for global mobile internet data. Your Ryoko contains a pre-installed Viaota SIM card and works straight out of the box. When using Viaota services, your Ryoko device can make use of additional features.
- **Ryoko can still be used with any other (non-Viaota) SIM card.** However, additional Viaota features cannot be accessed.
- **To manage your Viaota account**, update your internet plans, or get help, please visit my.viaota.com



Ryoko PRO package also includes a USB-C charging cable.

- 1. LCD display** - shows signal strength, number of connected devices, battery level, Wi-Fi information, Viaota data plan information and Viaota feature control.
- 2. Power button** - press and hold power button for 2 seconds to turn the device on and 3 seconds to turn it off.
- 3. Confirmation button** - if a switch icon is displayed on the screen of Ryoko PRO device, you can switch the function on or off using this button.
- 4. Page switch button** - tap once to switch to a different screen.
- 5. USB-C charging slot**
- 6. SIM card slot**
- 7. Reset factory settings slot**



Logging into the Web Management page
Ensure that the network connection between Ryoko PRO and the device with which you plan to log into the Web Management page is normal.
Note: If you are not connected to Ryoko PRO, you will not be able to access Web administration.
Open a browser and type <http://192.168.0.1> in the address bar (if you are using a PC/ laptop/MAC) or <http://192.168.0.1/index.html> (on any mobile device).
Enter the user name and password to log in to the web management page. Both user name and password are “admin” by default.
If you have any difficulties, please contact the customer support team.

Changing SSID (Wi-Fi name) and password

The default SSID and password are printed on Ryoko PRO packaging box and also visible on its display screen.
 You can change SSID and password by going to Web Management > Wi-Fi Settings.

SSID

Network Name(SSID) *

SSID Broadcast

Security Mode

Pass Phrase *

Display Password

Viaota Mobile Service

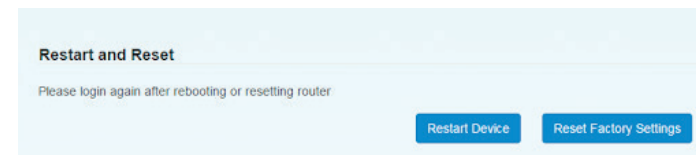
Viaota is a mobile internet access service that works together with Ryoko PRO. The service provision starts once you insert a new Viaota Card into your Ryoko PRO device. If you wish to stop using Viaota, please contact our customer support team at support@getryoko.com and we will cancel the plan for you.
 Ryoko can still be actively used with any other (non-Viaota) SIM card installed.

To top up your data please please visit my.viaota.com and let us know your Ryoko Pro number.

Restoring to Factory Settings

In case you forget the username, password, or SSID you have set, you can restore the factory settings simply by pressing and holding the RESET button on the Ryoko PRO device until the device restarts.

On the Ryoko PRO device, simply press and hold the RESET button until the device restarts.



Global internet DATA by 

Ready to GO

- Step 1** Turn on - press and hold the power button.
- Step 2** Connect your phone, laptop and any other WiFi capable device by entering the WiFi details or scanning the QR code.

Full instructions inside this user manual.